

QUALITY POLICY STATEMENT

Regal London Ltd is a leading developer and contractor specialising in the construction of housing and mixed use projects in London.

The senior management team support Regal London Ltd commitment to ensuring that our Quality Management procedures are maintained and updated to meet the current demands of the business and the objectives set out in BS EN ISO 9001:2015.

The senior management team are committed to achieving the following Quality Objectives;

To provide a competitive, practical and professional service in all aspects of the business and in accordance with client needs

To provide a timely, reliable and consistent delivery for all clients while maintaining meaningful communication and highlighting risks and opportunities

To recruit capable, helpful and courteous staff and to invest in their skills through continuous professional development

To resolve client concerns as speedily as possible and to develop services in response to their feedback

To communicate, comply and promote the standards approved by relevant professional bodies

To ensure that responsibility, authority and decision making structures within Regal London Ltd are clearly defined and well understood by clients and staff

To continually strive to deliver efficient, appropriate, professional advice and services using the most appropriate tools and techniques for the work we do and to develop our systems and procedures in line with developing standards and client requirements.

This Policy Statement will be displayed prominently on appropriate notice boards throughout Regal London Ltd sites and offices, on the company Sharepoint System and Company Website which is available at all operating locations for reference by any employee.

As Chairman of Construction, I, and the Senior Management team are directly responsible for ensuring compliance with this policy across the business.



Paul Delaney
CHAIRMAN OF CONSTRUCTION
REGAL LONDON LTD